COVID - 19

From Thursday 5th November we will continue to operate by **Phone and email only.**

Due to demand and space we are unable to allow customers in the office or yard area.

Images for most products can be found on the website.

We are experiencing some product line <u>supply issues</u>. Please check availability and extended lead time for made to order items.

Retail and Trade Customers will be able to ring 8am to 2pm Mon - Friday to place orders and make payment. Phone Lines are very busy, all answer phone messages that can be dealt with will be returned after 2pm – 6pm.

Email orders that can be dealt with will be replied to as soon as possible (Due to demand this can be 48hrs) please leave a **contact phone number** with emails.

Collection

Orders collected are by appointment only. From 8am – 5pm Monday – Friday.

We are unable to help you load or take orders for items at the gate. Returns if agreed by special arrangement only.

Current requirements still require people to practise Social distancing when collecting.

Deliveries of items from stock to a drive or front garden will be made as per our normal terms and conditions usually in 1-7 days.

Thank you for your continued support and custom

Chesham Fencing Supplies